

Transferable Skills

Often, skills you have picked up in jobs or volunteer experiences make you a good fit for many other jobs – even jobs that seem to have nothing to do with your past experiences. These are called "transferable skills" because of how they transfer to lots of jobs. Below is a list of skills that can be gained in one job and transferred to another – hence the term "transferrable skills."

First, list all the jobs and volunteer experiences you have had, starting with the most recent and working your way backward. Next, number each of the experiences, "1" for the most recent, "2" for the one before that, and so on. Then look at your "1" experience and go through the entire list below, putting a 1 next to each transferable skill you used in that position; then look at your "2" experience and go through the entire list, putting a 2 next to each skill used in that position, and so on until you have gone through all your experiences. When finished, you will have a good inventory of the transferable skills you have acquired.

Explore Alternatives <u>Adaptable</u> Advertise Things File Records Advise People First Aid / CPR Analyze Data **Follow Directions Anticipate Problems Fundraising Handle Complaints Appraise Services** Assemble Products **Illustrate Assess Situations** Inspect Assess Employees Instruct Bargain / Barter **Interpret Data Bilingual Interview People Bookkeeping Invent Solutions** Budgeting Inventory **Build Relationships** Learn Procedures

 Collect Money
 Liaison

 Collect Data
 Listen

 Communication Skills
 Make Policy

 Community Awareness
 Manage

 Compile Statistics
 Marketing

 Complete Tasks
 Math Skills

Computer Experience

 Conflict Resolution
 Mediate Problems

 Construct Things
 Meet Deadlines

 Control Costs
 Meet The Public

 Copy Information
 Memorization

 Counseling
 Monitor Activities

 Create Things
 Motivate Others

 Customer Service
 Mean Problems

 Customer Service
 Move Materials

 Deliver Items
 Multi-Tasking

 Design Things
 Negotiate

 Design Processes
 Operate Equipment

Mechanical Ability

Detail Oriented Organize Things, Tasks
Direct Others Perceive Reactions
Dispense Information Perceive Situations
Drive Physical Endurance
Edit Text Plan Procedures

 Event Planning
 Precision Work

 Exchange Ideas
 Prepare Reports

Prioritize Tasks
Process Materials
Proofread
Public Relations
Public Speaking
Purchasing
Quality Control
Record Data
Report Information
Report Writing

Research
Restore Items
Retrieve Information
Review Results
Schedule Tasks
Schedule People
Sell Products
Sell Services
Sequence Tasks
Sketch
Solve Problems

Sort Items
Stock Shelves/Rooms
Supervise Others
Support Others

Test Items

Test Others
Tolerate Interruptions
Translate Instructions
Translate Languages

Translate Languages
Troubleshoot
Tutor Others
Upgrade Processes
Upgrade Products
Verify Information
Word Processing
Work Independently
Work In A Team

Once you have gone through the list if skills for all your experiences, on your list of experiences write down how many months you were in each experience. (Continued on other side of page)

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Now in your resume's "Skills & Qualifications" section you can list a transferable skill in a general way, telling how much experience you have using it; just translate the number of months into a number of years. For example, perhaps you were providing customer service in experiences 1 and 4; you were in experience 1 for 10 months and experience 4 for 18 months, for a total of 28 months. Your bullet point for that experience could be:

Over 2 years' experience providing customer service

The list with your numbers can also help you come up with duties to list as bullet points under each experience. For an experience, look at the list for skills that have that experience's number next to it, then write a bullet point that creates a picture for the employer of how you used it. For example:

• Assisted up to 20 customers per shift in identifying useful products

Once a person has identified their transferable skills, they can list them on their resume in ways more likely to attract an employer's attention. Using adverbs and adjectives, you can put a positive connotation in the employers' mind. For example:

Rather than:

- Detail-oriented
- Customer service
- Computer experience

It could be:

- Thoroughly detail-oriented
- Attentive customer service
- Versatile computer experience

Here are some adverbs and adjectives for use in describing transferrable skills; this isn't a complete list; you may think of other words to describe your skills:

<u>Accurate</u>	Constructive	<u>Firm</u>	<u>Optimistic</u>	<u>Reflective</u>
<u>Active</u>	<u>Creative</u>	<u>Flexible</u>	<u>Organized</u>	<u>Reliable</u>
<u>Adaptable</u>	<u>Decisive</u>	<u>Focused</u>	<u>Orderly</u>	Resourceful
<u>Adventuresome</u>	<u>Dependable</u>	<u>Generous</u>	<u>Original</u>	Respectful
<u>Alert</u>	<u>Determined</u>	<u>Gentle</u>	Outgoing	Self-controlled
<u>Assertive</u>	<u>Diplomatic</u>	High-Energy	<u>Patient</u>	<u>Sincere</u>
<u>Attentive</u>	<u>Driven</u>	<u>Honest</u>	<u>Perceptive</u>	<u>Spontaneous</u>
Conscientious	Easygoing	<u>Humorous</u>	<u>Persistent</u>	<u>Stable</u>
<u>Calm</u>	<u>Effective</u>	<u>Ingenious</u>	<u>Playful</u>	<u>Tactful</u>
<u>Candid</u>	<u>Empathetic</u>	<u>Intelligent</u>	<u>Pleasant</u>	<u>Thoughtful</u>
Clear-thinking	<u>Energetic</u>	<u>Judicious</u>	<u>Poised</u>	<u>Thorough</u>
Cooperative	<u>Enthusiastic</u>	<u>Kind</u>	<u>Polite</u>	<u>Tidy</u>
<u>Courageous</u>	Enterprising	<u>Logical</u>	<u>Practical</u>	Tolerant
Competent	<u>Expressive</u>	<u>Loyal</u>	<u>Punctual</u>	<u>Trustworthy</u>
Composed	<u>Fair</u>	<u>Methodical</u>	<u>Quick</u>	<u>Versatile</u>
Consistent	<u>Fast</u>	Open-minded	Realistic	<u>Warm</u>

Two things to remember: 1) Use an adverb or adjective appropriate to the skill; and 2) Don't overuse just one or two adverbs or adjectives.

Also, you can use multiple adverbs and adjectives for a transferrable skill:

- Consistently, thoroughly detail-oriented
- Clear-thinking, attentive customer service

And remember to include how much experience you have in a skill by using the length of time you have used that. A bullet point for your Skills & Qualifications section including the length of time and descriptive words could be:

• 2 years' experience providing clear-thinking, attentive customer service

And a bullet point listed with a particular job could be:

Assisted up to 20 customers per shift in accurately identifying useful products

So remember: use transferable skills to identify qualifications to put on your resume!

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